

Monday, June 23, 2025 at 12:29:33 PM Eastern Daylight Time

Subject: FIBI ALERT: Problem reported with SR Notifications

Date: Monday, June 23, 2025 at 12:29:21 PM Eastern Daylight Time

From: Ellen Morthole on behalf of ORIS

To: ORIS

Greetings, Fibi Users.

It has come to our attention that notifications being sent to PIs from the Service Request Module contain an incorrect link taking them to the Training Server. When an investigator follows the link in their instructions, they receive an "Access Denied" message.

Please refrain from sending notifications from the Service Request module today. The problem should be corrected by tomorrow morning.

Notifications from the Proposal Development module are correct and not affected by the misdirection.

Regards,
The ORIS Team