Create a Service Request



Carryover (Prior Approval)

How do I create a Service Request for a Carryover - Prior Approval?

- Carryover Prior Approval was previously known as Administrative Action in Coeus. This type of proposal did not migrate to Fibi.
- □ From the Dashboard, click on **Service Request** in the top row.



Click on the Create New Service Request button in the upper right corner.

Create New Service Request

The following screen will open:

Carryover/Due date - /Dept.	- /PI -	
😑 Priority : Normal		📕 Request Status : Draft
Overview		*
*Priority	*Department	
Normal 🗸	12505500 - ADMINISTRATIVE TECHNOLOGY	×
*Category	* Туре	
Award 🔀	Carryover (Prior Approval)	×
Link Award		
Search for Award		Q
*Subject		
Carryover/Due date - /Dept /PI -		
Description		
Prior Approval for Carryover		
		3996 characters remaining
		Save

- The **Priority** dropdown menu can be changed if needed to *low* or *high*.
- □ The **Department** field is the lead unit or first 8-digits of the cost center. Begin typing the unit name and a dropdown menu with options will open.



□ Choose the **Category** – **Award** and the **Type** – **Carryover** (**Prior Approval**) from the dropdown menu; in order to link to the award.

*Category		*Түре	
Award	×	Carryover (Prior Approval)	×

Complete the **Link Award** field as appropriate. This field is an elastic search.

To search the Link Award field, the user can input the sponsor, SAP award #, PI, or title. Once the appropriate award appears, click on the award in the dropdown menu.

Link Award	
bell, <u>muy</u>	×
132028-00001 A Medical Physics Approach to Defining Safety Limits for Photoacoutstic ALFRED P SLOAN RESEARCH FOUNDATION ELECT & COMP ENG - BELL Bell, Muyinatu	*
126571-00001 Coherence-Based Photoacoustic Image Guidance of Transsphenoidal Surgeries NATIONAL INSTITUTE OF BIOMEDICAL IMAGING ELECT & COMP ENG - BELL Bell, Muyinatu	

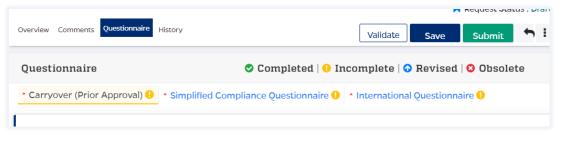
□ Complete the Subject line in the **Subject** field. The first section of the Subject is the type of Service Request followed by other identifying information that the user will need to input.

Carryover/Due date - /Dept. ·	- /PI -		

Enter the due date, department, and PI.

/Duedate - 1/24/23	/Dept ORIS	/PI Last Name -	Bell

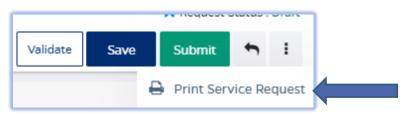
- □ Click on the **Save** button in the bottom right corner. The Service Request has now been started and assigned a system number.
- □ Click on the **Questionnaire** tab and complete all questions on all questionnaires. Each questionnaire will begin as a <u>yellow</u> tab. There may be multiple questionnaires.



After the questionnaire is complete, the tab will change to green.



- Click on the **More Actions** button in the upper right corner.
- Click on **Print Service Request.**



- Choose CarryoverPriorApproval from the list in the dropdown and then click on Print.
- Send the fillable form to the PI to be completed and signed.
- Complete all Questionnaire tabs according to the PIs provided answers.
- □ Upload the signed fillable form to the Service Request where the PI Certification is requested.

If additional information or attachments need to be added:

Click on the **Comments** tab.

The following files under 50 MB are supported: pdf, doc, docx, csv, xml, ppt, pptx, txt, xls, xlsx, zip, json, xlsm, jpg, msg.

Overview Comments Questionnaire History	Validate Submit
Write your comments here	Private Comment
S Add Attachments	4000 characters remaining

- □ Click on the **Validate** button in the upper right corner to determine if further action is required. Fix any errors and evaluate if any warnings require changes. A Service Request can be submitted with warnings, but all errors that display must be fixed before Fibi will be able to route the Service Request for approval.
- Click on the **Submit** button when ready to submit.

Validate	Save	Submit	~

If the Submit button does not show, the user will need to contact ORIS by emailing <u>oris@jhu.edu</u> to request access to the lead unit input on the General tab.

