

Tuesday, November 14, 2023 at 10:50:35 Eastern Standard Time

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**Subject:** FIBI OUTAGE RESOLVED  
**Date:** Tuesday, November 14, 2023 at 10:50:24 AM Eastern Standard Time  
**From:** ORIS  
**To:** ORIS  
**Attachments:** image001.png, image002.png  
The intermittent issue with the Fibi login has now been resolved.

Thank you all for your patience!

Best regards,



**[ORIS WEBSITE](#)**

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**From:** ORIS <[ORIS@jhu.edu](mailto:ORIS@jhu.edu)>  
**Date:** Tuesday, November 14, 2023 at 9:59 AM  
**To:** ORIS <[ORIS@jhu.edu](mailto:ORIS@jhu.edu)>  
**Subject:** FIBI OUTAGE REPORTED

Greetings,

A number of users have reported having trouble logging into Fibi this morning.  
**It appears that this problem is not universal; JHU and Polus teams are attempting to identify the cause.**

If you, while attempting to log into Fibi, get stuck on the green login page, you are experiencing this outage. We will be in touch as soon as possible to let everyone know when the problem has been resolved.

Best regards,



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