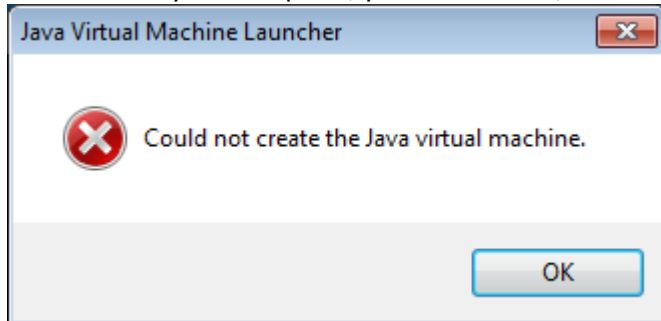


Subject: Launching Coeus Premium and 'virtual machine' error message,
Date: Thursday, July 3, 2014 at 11:25:49 AM Eastern Daylight Time
From: ORIS
To: ORIS

Hello Coeus User:

You have received this email because your name is on our Coeus Listserve registry.

The JHU IT shop has automatically installed on some departmental computers a certain program, labeled "EMET". If this program has been installed on your computer you **will not be able to launch Coeus Premium**. If EMET is on your computer, you will see this, or a similar error message after a Premium launch attempt:



ORIS recommends that every user who anticipates using Premium, should immediately attempt to launch it from their desktop Icon.

If an error message is displayed that contains "Java virtual machine" wording you must contact your LAN IT Administrator to have EMET uninstalled from your computer.

In the meantime, CoeusLite is not effected by EMET. And, while Lite lacks certain functionality only available in Premium, it can be accessed at <https://prcoeus.johnshopkins.edu/coeus/userAuthAction.do> .

Regards,

ORIS

Do not reply to this email address.

To be added to/removed from the Coeus List-serve, email coeus-help@jhu.edu.

Office of Research Information Systems